

MASTER SPAS COVERS

LIMITED WARRANTY

2
YEARS

VINYL SKIN: Master Spas, LLC, ("Master Spas") warrants to the original retail purchaser that the vinyl skin of the Cover manufactured by Master Spas will not fail beyond use do to defects in workmanship and/or material for a period of two (2) years from the date of original retail purchase, if properly maintained in accordance with the owner's manual. (Replacement Parts Only).

1
YEAR

FOAM INSERTS: Master Spas, LLC, ("Master Spas") warrants to the original retail purchaser that the foam inserts of the Cover manufactured by Master Spas will not deteriorate beyond use do to defects in workmanship and/or material for a period of one (1) year from the date of original retail purchase, if properly maintained in accordance with the owner's manual. (Replacement Parts Only).

EXCLUSIONS

This Limited Warranty is enforceable only by the original retail purchaser and applies only to the materials and workmanship of the Cover only. Any and all other expenses associated with a warranty claim including onsite inspection by dealer or service center (if necessary), removal, freight costs or replacement labor are the sole responsibility of the original retail purchaser. Damage caused to the Cover or the failure of the Cover due to the following are specifically excluded from this Limited Warranty.

- Defects or damage relating to any other components or parts that are not specifically part of the Cover.
- Failure to maintain spa water chemistry and proper Cover maintenance (See maintenance requirements in spa owner's manual along with the cover installation and care instructions on back of this warranty).
- Negligence, abuse, misuse, vandalism, accidents, natural disasters, high winds, extreme weather conditions, acts of war or acts of God.
- Scrapes, rips, tears, punctures or similar damage caused by the cover being dragged across abrasive objects or coming in contact with sharp objects.
- Ripped, torn or damaged stitching, vinyl, handles or locking straps due to failure to disconnect locking straps before opening, failure to remove snow, ice or other items from top of cover before opening or excessive force when opening, closing, moving or lifting the cover.
- Ripped or torn stitching or vinyl along skirting and bottom of cover due to improper use of skirt to lift or move the cover.
- Repairs or alterations to the Cover by parties other than Master Spas
- Fading or other minor deterioration.
- Damage caused by cover lifts including but not limited to, chafing, pulled or torn seams and torn vinyl. (Note: On some models of cover lifts the cushion grips must be moved from the radius of the lift to the sides of the lift.
- Bowing inserts, broken inserts and depressions in inserts caused from the accumulation of snow or ice on top of the cover or people, animals or objects being on top of the cover.

WARRANTY CLAIM PROCEDURE

In the event of a warranty claim of a defect in the materials or workmanship of the Cover covered under the provisions of this limited warranty; the original retail purchaser must first notify, in writing, the retail dealer who sold the Cover within ten (10) days of the initial discovery of the asserted defect in material or workmanship. Detailed photos of the Cover should be provided for inspection and determination of the asserted warranty claim. If the retail dealer does not provide support, then the purchaser should contact Master Spas' customer service department, at customerservice@masterspas.com or provide written notice of the asserted defect at the address below. Within a reasonable time of receipt of the notice of the warranty claim, valid proof of purchase and detailed photos of the asserted claim; Master Spas will inspect detailed photos of the Cover provided by the retail purchaser or, if necessary, arrange inspection of the Cover through the retail dealer or service center to determine if the asserted

defect is covered under this limited warranty. If it is determined that the claim is not covered by this limited warranty, the cost of replacement is the sole responsibility of the purchaser. If it is determined that the defect is covered under this limited warranty; Master Spas, through the retail dealer or an approved independent service center, will authorize and provide replacement component(s) for the Cover or replace the Cover. Replacement items would be picked up at the retail dealer or service center location once received or shipped directly to the retail customer. Any labor costs provided by a retail dealer or service center to inspect, repair or replace the cover for the retail purchaser along with any freight and shipping costs of the replacement component(s) or Cover are the responsibility of the retail purchaser.

DISCLAIMERS

MASTER SPAS, LLC, NEITHER ASSUMES NOR DO WE AUTHORIZE ANY OTHER PERSON TO ASSUME FOR US, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF COVERS MANUFACTURED BY MASTER SPAS, LLC. THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO A PURCHASER AND MASTER SPAS, LLC, SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM MISUSE OF THE SPA COVER OR CAUSED BY ANY DEFECT, FAILURE OR MALFUNCTION OF THE SPA COVER, WHETHER A CLAIM IS BASED UPON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY SPECIFICALLY EXCLUDES ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, OTHERWISE ALL IMPLIED WARRANTIES ARE LIMITED IN DURATION TO TWO (2) YEARS FROM THE ORIGINAL DATE OF RETAIL PURCHASE. SOME STATES DO NOT ALLOW THE LIMITATION OF THE DURATION OF IMPLIED WARRANTIES, SO THIS LIMITATION MAY NOT APPLY TO YOU. THERE ARE NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, OF ANY KIND OR NATURE WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. SOME STATES DO NOT ALLOW THE LIMITATIONS OF REMEDIES SO THESE LIMITATIONS MAY NOT APPLY TO YOU. ALTHOUGH COVERS ARE AN EXCELLENT INSULATOR, THE COVER IS NOT WARRANTED TO PREVENT PRECIPITATION AND OTHER FORMS OF DEBRIS FROM ENTERING THE SPA.



WARNING AVOID DROWNING RISK
NON-SECURED OR IMPROPERLY SECURED COVERS ARE A HAZARD
FAILURE TO FOLLOW ALL INSTRUCTIONS MAY RESULT IN INJURY OR DROWNING



MANUAL SAFETY COVER
IN ACCORDANCE WITH
ASTM F 1346-2010
4YE4

E358534



**UNSAFE FOR
SITTING OR STANDING**



Master Spas®

6927 Lincoln Parkway • Fort Wayne IN 46804

800.860.7727

www.masterspas.com



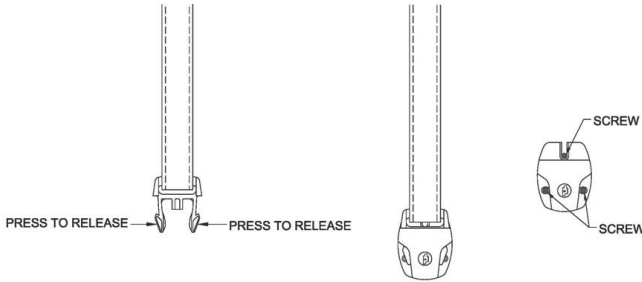
POP18COVERWAR
Rev. 201805

INSTALLATION & CARE INSTRUCTIONS

INSTALLATION INSTRUCTIONS

1. Position the spa cover on the spa.
2. Pull the strap downward, then press the buckle against the outer cabinet of spa.
3. While holding the buckle against the outer cabinet, release the strap from the buckle, and mark the three mounting locations.
4. Use the supplied screws to secure the buckle onto the outer cabinet.
5. Repeat Steps 2-4 for the remaining straps.

Note: Cover buckles/locks must be installed and should always be secured any time spa is not in use.



WARNING:

AVOID RISK OF DROWNING

- 1) Remove Cover completely before using the spa to avoid possible entrapment.
- 2) Always secure Cover locking straps when the spa is not in use to avoid unattended entry. (SEE COVER INSTALLATION INSTRUCTIONS).
- 3) Do not allow children into the spa unattended.
- 4) Do not stand or sit on the Cover as it is NOT designed to support extra weight.
- 5) Inspect the Cover frequently for deterioration or damage.
- 6) Do not allow standing water to accumulate on top of the cover as this could pose a drowning risk.
- 7) Failure to follow these directions could result in drowning or personal injury.
- 8) This cover is constructed in accordance with ASTM F-1346-2010 guidelines.
- 9) Should the ASTM labeling become damaged or illegible, contact Master Spas at the address listed at the end of this document for a replacement label.

PROPER COVER CARE

- 1) The cover should be cleaned with mild soap and fresh water at least semi-monthly. Do not use abrasive soaps, petroleum based cleaners or silicon based treatments on the vinyl.
- 2) Seams: Inspect seams regularly for rips and other malfunctions to prevent moisture from entering the interior of the Cover.
- 3) Foam Inserts: It is important that the interior foam inserts remain dry and the plastic vapor barrier covering remain intact to prevent moisture absorption. To help prevent foam damage, it is necessary to invert the inserts on a periodic basis. The inserts can be accessed by opening the zipper located at the hinge area of the vinyl skin. Broken or abused foam inserts or the plastic vapor barrier are not covered under the limited warranty. If foam inserts are broken, the cover could absorb water and become heavy. Note: DO NOT sit, stand, jump, walk or play on, store objects, etc., on top of the Cover. If the internal reinforced beams are bent on the center of the Cover or foam inserts are broken, they will not be covered by the limited warranty. The cover should be inspected regularly for premature wear and deterioration. This includes the Warning Label that is permanently etched on the end of the Cover.
- 4) Vinyl Skin: The vinyl may become brittle or seams may separate and have uneven discoloration due to environmental factors such as dirt, bird droppings, leaves, tree sap, etc. These environmental factors can

be absorbed into the vinyl if it is not cleaned frequently. Seams may also split if the Cover is not cleaned on a regular basis. For these reasons, it is important to ensure proper care is performed.

- 5) Handles: The handles are reinforced with a 1 inch high-strength webbing insert and are designed to assist in positioning and opening the Cover. They are not designed to support the full weight of the Cover, and can be damaged if excessive force is applied to them.
- 6) Locking Straps: The locking straps are also reinforced with a 1 inch high-strength webbing insert and are made to secure the Cover only. Locking straps can tear if the Cover is dragged or lifted without disconnecting all locking straps first. Locking straps are to be used to secure Cover only. See COVER INSTALLATION INSTRUCTIONS.

COVER MAINTENANCE

- 1) Do not scrape or drag the Cover across any sharp objects or abrasive areas.
- 2) Remove any foreign objects such as small sticks or branches from the top of cover before opening the cover. Tears or puncture damage caused to the cover are excluded by the limited warranty.
- 3) Use the handles to assist with positioning the Cover only. Do not lift the Cover by the handles only as this could cause damage to the vinyl and seams. The handles are not designed to support the full weight of the Cover. Grasp the cover or both the cover and handle together when lifting, opening, closing or moving.
- 4) Do not lift the Cover unless the locking straps have been released. Failure to remove the locking straps and attempting to lift the Cover can cause damage to the Cover that is excluded under the limited warranty.
- 5) Keep the Cover clean using mild soap and water only. Do not use any silicon, or petroleum based cleaners or treatments.
- 6) Do not place objects on top of the Cover.
- 7) Do not sit, stand, walk, or allow animals on the Cover.
- 8) Do not let snow or ice loads build up on top of the Cover.
- 9) Install the Cover locking clips to the spa cabinet. Always remember to fasten the cover locks when the spa is not in use.
- 10) Never leave the Cover on the spa when adding chemicals to the water. The Cover should be left off of the spa for 15-30 minutes after adding chemicals to allow the gases from the chemicals to dissipate. Gases released by the chemicals can cause unwarranted damage to the underside of the Cover material and foam inserts and such damage is not covered under the limited warranty.
- 11) Clean the underside of the Cover at least once a month to remove any built-up chemical residue. Failure to do so can cause the inner plastic liner to deteriorate. Rinse this area with clean, fresh water to remove the buildup.
- 12) It is recommended that the foam inserts be removed and turned over every 6 months. This helps maintain proper slope to prevent significant amounts of water from pooling on the surface of the cover. Minor pooling may occur at the edges of the cover and along the middle insulated hinge which is normal.

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